# EXHIBIT 1

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Kai N. Puhrmann Matthew B. Lowy Lowy Law, P.L.L.C. 103 S. 5th St. E Missoula, MT 59801 (406) 926-6500 documents@LowyLawFirm.com

Attorneys for Plaintiff

# MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

### HAMIDOU SANKARA.

Plaintiff,

V.

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Defendants.

Cause No.

Judge

Department No.

COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff Hamidou Sankara by and though co-counsel of record, Kai N. Puhrmann of Lowy Law, PLLC, and pursuant to the Montana Consumer Protection Act, Fair Debt Collections Practices Act, Fair Credit Report Act, and Montana case law and Montana Statute, files this Complaint against Defendants for the relief permitted by law, and alleges as follows:

## PARTIES, JURISDICTION, AND VENUE

- 1. Plaintiff is Hamidou Sankara, an individual. Plaintiff is, and at all times relevant hereto, was a resident of Missoula in Missoula County, Montana.
- 2. Defendant Franck Kambou is, and at all times relevant hereto, was a resident of Missoula in Missoula County, Montana.

COMPLAINT AND DEMAND FOR JURY TRIAL — Page 1 of 19

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3. Defendant Merrick Bank Corporation (hereinafter "Defendant Merrick

Bank") is a foreign profit corporation with the stated purpose of banking.

Although they are listed as an active domestic profit corporation in South

Jordan, Utah, Defendant Merrick Bank's business entity status is still listed

on the Montana Secretary of State's website with their registered agent as

C T Corporation System, 3011 American Way, Missoula, Montana 59808.

Their status is shown as as "inactive revoked" as of 2007.

4: Defendant Merrick Bank's website states in response to the question

"Where can I use my Merrick Bank Visa credit card" that customers can "[e]njoy the convenience of using Merrick Bank Platinum Visa or Merrick Bank Secured Visa anywhere Visa credit cards are accepted" (<a href="https://merrickbank.com/Resources/Account-FAQs#cc-faq">https://merrickbank.com/Resources/Account-FAQs#cc-faq</a>, accessed April 20, 2021). therefore, Defendant Merrick Bank could be reasonably expected to do business in Missoula County, Montana.

- 5. Equifax Incorporated (hereinafter "Defendant Equifax") is listed as a foreign profit corporation in good standing by the Montana Secretary of State.
- 6. The events that form the basis of this complaint occurred in Missoula County at the times in question.
- 7. This Court has jurisdiction over the parties and the matters alleged herein, and the Fourth Judicial District Court in Missoula County is the proper place of venue to proceed.

## **GENERAL ALLEGATIONS**

- 8. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 9. April 2016 Defendant Kambou helped Mr. Sankara open a checking account at Missoula Federal Credit Union (now Clearwater Credit Union).

- Mr. Sankara was newly emigrated to the United States and did not speak English, thus he was dependent upon Defendant Kambou to help him open the account. At that time, Mr. Sankara gave defendant Kambou all of his sensitive personal information including his address, birthdate, and Social Security Number.
- 10. June 2019 Mr. Sankara started receiving phone calls from American Express to discuss a past due account. Since Mr. Sankara never opened an account with American Express, he disregarded the calls as spam.
- 11. July 2019 Mr. Sankara looked at his credit report pulled from the three credit reporting agencies and noticed nine credit card accounts were being reported as belonging to him. Mr. Sankara had not opened any of the accounts.
- 12. July 15, 2019 Mr. Sankara then went to the Missoula Police Department and and made a formal report stating he was a victim of identity theft. See Police Report (hereinafter "Exhibit 1"), ATTACHED.
- 13. Also in July 2019 Mr. Sankara filed notice of fraud with the Federal Trade Commission, mailed dispute letters to all nine companies in charge of the fraudulent accounts, and contacted the Equifax, Experian, and TransUnion (the three main credit reporting agencies) to let them know the accounts were fraudulent.
- 14. Discover Card was one of the nine account holders that Mr. Sankara contacted regarding the fraudulent accounts. In his correspondence with Discover, they gave Mr. Sankara the email associated with the fraudulent account. Mr. Sankara immediately recognized the email address as belonging to Defendant Kambou. Defendant Kambou is from the same country as Mr. Sankara and they have known each other for approximately 20 years.

- Mr. Sankara continued to monitor his credit and worked with the 15.
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- Missoula Police Department, and the Missoula police determined the accounts in the name of Mr. Sankara were fraudulent and had been
- opened by Defendant Kambou.
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- 16. Mr. Sankara worked with the credit card companies on his own and
- thought all of the fraudulent accounts were taken out of his name.
- December 2019 Mr. Sankara was interested in purchasing a home 17.
- and-went-to-Missoula-Sederal-Gredit-Union-(now-eleanwater-Gredit-Union)
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- where he was told Defendant Merrick Bank was reporting a past due loan to Defendant Equifax, one of the three main credit reporting agencies.
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- 18. Missoula Federal Credit Union informed Mr. Sankara that he would
- 12 not be able to obtain a home loan based on the past negative credit
  - reports. See Clearwater Denial Letter (hereinafter "Exhibit 2"), ATTACHED.

January 2020 Mr. Sankara called Defendant Merrick Bank at that

- 14 These negative credit reports were caused by Defendant Kambou's
- criminal activity.

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- time to let them know the account was fraudulent, and faxed them a formal dispute stating the account was not his. At that same time, Mr. Sankara also disputed the fraudulent account opened in his name by Defendant Kambou with Defendant Equifax.
- May 6, 2020 Missoula Police Detective Nathan Mattix sent a letter 20. directly to Defendant Merrick Bank notifying them the account in question was fraudulent and informed Defendant Merrick them they had caught
- Defendant Frank Kambou, the perpetrator of the crime. See Letter to
- Merrick Bank, Detective Nathan Mattix (hereinafter "Exhibit 3"),
- ATTACHED.

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- 21. Detective Mattix stated in his letter to Defendant Merrick Bank that the account opened in Mr. Sankara's name was due to a felony crime perpetrated by Defendant Kambou, Defendant Kambou admitted to the felony crime, and that Mr. Sankara was the victim of identity theft. <u>Id.</u>
- 22. Mr. Sankara provided this documentation from Detective Mattix to Defendant Merrick Bank's fraud department several times.
- 23. Mr. Sankara also sent this same documentation to Defendant Equifax's fraud department several times.
- 24. May 15, 2020 Mr. Sankara received a letter from Defendant Merrick Bank letting him know they were investigating the fraud claim and would stop reporting it to the credit reporting agencies. See <u>Initial Letter from Defendant Merrick Bank</u>, May 15, 2020 (hereinafter "<u>Exhibit 4</u>"), ATTACHED.
- 25. June 10, 2020 Mr. Sankara received another letter from Defendant Merrick Bank stating they completed their investigation and they believed the account was not fraudulent, and that it was opened by Mr. Sankara. See Second Letter from Defendant Merrick Bank, June 10, 2020 (hereinafter "Exhibit 5"), ATTACHED.
- 26. June 17, 2020 Mr. Sankara received a notice from Equifax stating they also completed their investigation and found Mr. Sankara responsible for the fraudulent Merrick Bank account opened by Defendant Kambou in Mr. Sankara's name. See Letter from Equifax, June 17, 2020 (hereinafter "Exhibit 6"), ATTACHED.
- 27. Equifax's determination Mr. Sankara was responsible for the fraudulent account was a direct result of Defendant Merrick Bank's failure to remove the fraudulent account from Mr. Sankara's name, even though the Missoula Police Department informed Defendant Merrick Bank Mr.

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 Sankara did not open the account, and they caught the perpetrator of the -----identity theft and felony crime actually responsible.

- 28. From January 2020 to June 2020 Mr. Sankara attempted to dispute the fraudulent account with Defendant Merrick Bank and Defendant Equifax on his own. Mr. Sankara was unsuccessful in getting the fraudulent account removed from his name and responsibility, so in June of 2020 Mr. Sankara retained the services of Lowy Law, PLLC to attempt to remove the fraudulent account from his name and report his credit.
- 29. Starting in June 2020 Counsel for Mr. Sankara made repeated calls and sent several demand letters including all documentation to Defendants Merrick Bank and Equifax.
- 30. July 9, 2020 Missoula Police Detective Nathan Mattix wrote an updated letter to Merrick Bank regarding Defendant Kambou fraudulently opening the Merrick Bank account in Mr. Sankara's name. See Second Letter to Merrick Bank, Detective Nathan Mattix (hereinafter "Exhibit 7"), ATTACHED.
- 31. In the letter, Missoula Police Detective Mattix stated the person responsible for fraudulently opening the account had been apprehended and referred to the Missoula County Attorney's office for felony charges. Id. He further stated "[f]rom the investigation and evidence I obtained in this case, [Mr. Sankara] is a victim of identity theft. I did not find anything that led me to believe [Mr. Sankara] opened the credit card accounts at Merrick Bank Corp." Id.
- 32. July 7, 2020, the State of Montana entered into a deferred prosecution agreement with Defendant Kambou for his crimes, including the identity theft against Mr. Sankara. A copy the deferred prosecution

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 agreement may be filed under seal, or submitted for *in camera* review if needed.

- 33. July 16, 2020 Mr. Sankara sent a demand letter to the fraud department of Merrick Bank requesting the fraudulent account be removed from Mr. Sankara's name. This letter included the following documentation: Fax sent to Merrick Bank by Mr. Sankara informing them of the fraudulent account and asking for it to be removed, February 26, 2020; Fax sent to Merrick Bank by Mr. Sankara informing them of the fraudulent account and asking for it to be removed, May 7, 2020; Letter from Missoula Police Detective Nathan Mattix of May 5, 2020; Affidavit of Forgery from Mr. Sankara of June 26, 2020; Second letter from Missoula Police Detective Nathan Mattix of July 9, 2020; and, Affidavit of Hamidou Sankara of July 10, 2020. See Defendant Merrick Bank Demand Letter and Attachments (hereinafter "Exhibit 8"), ATTACHED (personal information has been redacted).
- 34. August 25, 2020 Mr. Sankara sent a demand letter to the fraud department of Equifax requesting the fraudulent account be removed from Mr. Sankara's name. See <u>Defendant Equifax Demand Letter and Attachments</u> (hereinafter "<u>Exhibit 9</u>"), ATTACHED (personal information redacted).
- 35. Starting in August 2020, Mr. Sankara, through counsel, repeatedly attempted to settle this matter with Defendant Kambou regarding the attorney's fees he was forced to incur to repair his credit due to the felony crimes of Defendant Kambou.
- 36. August 26, 2020 Defendant Kambou emailed Mr. Sankara: "Hello, I am writing you concerning Hamidou Sankara's case (credit score repair). You requested that I pay the fees for your work. I would like to know how

much are those fees and then I'll let you know later how much I am willing 1 to pay. Sincerely, Franck Kambou." See Email Chain Between Mr. 2 Sankara and Defendant Kambou (hereinafter "Exhibit 10"), p. 5, 3 4 ATTACHED. 5 September 9, 2020 Mr. Sankara send Defendant Kambou a demand 37. letter outlining a settlement. See Demand Letter to Defendant Kambou б 7 (hereinafter "Exhibit 11"), ATTACHED. 38. September 16, 2020 Defendant Kambou admitted he was responsible for the costs and fees incurred by Mr. Sankara and agreed to repay Mr. 10 Sankara. Ex. 10, p. 1. 11 September 29, 2020 Defendant Kambou decided to rescind his offer 39. 12 of payment: "Hamidou's case: After carefully reviewing everything, I no 13 longer want to make an offer since I don't really owe anything to you. So it's 14 up to you if you want to take it to court. Sincerely, Franck Kambou." Id., p. 15 16 **COUNT I - CONVERSION** 17 AGAINST DEFENDANTS MERRICK BANK, EQUIFAX, AND FRANCK 18 **KAMBOU** 19 Plaintiff adopts and realleges all preceding paragraphs as if fully set 40. 20 forth herein. 21 41. Defendant's wrongful acts of dominion over Mr. Sankara's 22 constitutionally protected property rights constitutes conversion and entitles 23 Mr. Sankara to damages. Defendant's wanton and intentional acts makes 24 them liable for punitive damages 25 42. In Montana, an individual's credit rating is a property right. 26 43. Conversion is an act of dominion wrongfully exerted over one's 27 property in denial of, or inconsistent with, the owner's right. 28

COMPLAINT AND DEMAND FOR JURY TRIAL — Page 8 of 19

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- 44. The detriment caused by wrongful conversion is the value of the property at the time of its conversion with interest from that time.
- 45. The owner of wrongfully converted property is entitled to reasonable expenses incurred in pursuit of his property. If a court finds an owner is entitled to compensation under the conversion statute, and fails to award him anything, it is abuse of discretion.
- 46. A plaintiff is entitled to damages based of the loss of a future profit due to conversion. Damages may be awarded to a plaintiff in a conversion case for a detriment resulting after the commencement of the conversion, or for damages certain to result in the future. These future damages only need to be reasonably certain to be awarded.
- 47. Punitive damages for conversion are available in Montana.
- 48. Mr. Sankara's credit rating is a constitutionally protected property right.
- 49. Defendant Kambou wrongfully exerted dominion over Mr. Sankara's constitutionally protected property right when Defendant Kambou fraudulently took out loans in Mr. Sankara's name
- 50. When presented with overwhelming evidence the accounts were fraudulent, Defendants Merrick Bank and Equifax wrongfully exerted dominion over Mr. Sankara's constitutionally protected property right when they refused to remove the fraudulent accounts from Mr. Sankara's credit.
- 51. Mr. Sankara had full ownership rights of his personal credit score.
- 52. Defendant Kambou wrongfully exerted dominion over Mr. Sankara's property right by taking out fraudulent loans in Mr. Sankara's name without his knowledge or permission.
- 53. Defendants Merrick Bank and Equifax wrongfully exerted dominion over Mr. Sankara's property right by refusing to remove the fraudulent

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20, 2021.

accounts from Mr. Sankara's credit and responsibility when presented with clear and convincing evidence the accounts were fraudulent.

- 54. Mr. Sankara was damaged. First, Defendant Kambou's distinct acts of wrongful dominion over Mr. Sankara's property right denied Mr. Sankara the ability to obtain a loan in order to buy a home in Missoula.
- 55. Mr. Sankara was damaged. Second, Mr. Sankara was forced to hire an attorney to repair the damage done to his property right by Defendant Kambou's crimes.
- 56. Mr. Sankara was damaged. Third, Defendant Merrick Bank's and Defendant Equifax's refused to remove fraudulent loans from his credit and responsibility.
- 57. Defendants' unlawful conversion ruined Mr. Sankara's opportunity to purchase a home and enjoy Missoula's residential real estate market upswing in 2019 depriving him of reasonably assured profits.
- 58. In 2019, the median sale price of a Missoula home was approximately \$315,000. The first few months of data for 2020 states the median sale price of a Missoula home had risen to over \$340,000. The fastest growing home prices are entry-level homes, making affordability particularly challenging for new prospective home buyers. This has resulted in the past eight years being categorized as a seller's market for entry-level homes in Missoula. "Missoula Housing Prices Soar" Montana Business Quarterly, Brandon Bridge, July 7, 2020. Accessed at <a href="https://www.montanabusinessquarterly.com/missoula-housing-prices-soar/">https://www.montanabusinessquarterly.com/missoula-housing-prices-soar/</a> April
- 59. Missoula home prices have risen by 5.8% over the last year. <a href="https://www.noradarealestate.com/blog/missoula-real-estate-market">https://www.noradarealestate.com/blog/missoula-real-estate-market</a> accessed April 20, 2020.

60. Mr. Sankara was approved to purchase a \$171,000 home. Exhibit B,

p. 2. With the median home price in Missoula currently over \$340,000, this could be considered an entry level home. Defendant's actions ruined Mr.

Sankara's chances of purchasing an entry level home and enjoying the

benefits of the residential market upswing, and lost out on a future 5.8% increase in the value of the home.

61. A 5.8% increase in the value of a \$171,000 home equals \$9,918. Defendant's unlawful dominion over Mr. Sankara's constitutionally protected property right amounts to conversion, and that unlawful

conversion robbed Mr. Sankara of the opportunity to capitalize on future gains.

## A. <u>Defendant Kambou is liable for punitive damages.</u>

- 62. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 63. Mr. Sankara is eligible for punitive damages due to Defendant Kambou's willful and wanton unlawful conversion.
- 64. Defendant Kambou's wrongful acts complained of can be characterized by the circumstances of aggravation including willfulness, wantonness, malice, oppression, brutality, insult, recklessness, gross negligence, and gross fraud. When an unlawful conversion meets this threshold, Montana case law holds the Defendant is liable for punitive damages.
- 65. Further, Montana statute supports an award of punitive damages for Mr. Sankara because Defendant Kambou is guilty of actual malice and / or actual fraud.

- 66. Defendant Kambou entered into a deferred prosecution agreement with the State of Montana for felony identity theft against Mr. Sankara after using Mr. Sankara's personal information to fraudulently open credit accounts in Mr. Sankara's name without his knowledge or permission.
- 67. Defendant Kambou is guilty of actual malice. Defendant Kambou intentionally disregarded the fact that fraudulently opening credit accounts in Mr. Sankara's name without his knowledge or permission created a high probability of injury to Mr. Sankara's credit and reputation, and yet
- Defendant Kambou deliberately proceeded to act in conscious disregard of the high probability of injury to Mr. Sankara.
- 68. In the alternative, Defendant Kambou is guilty of actual fraud. Defendant Kambou made the representation that he would use Mr. Sankara's personal information to open a bank account for Mr. Sankara, but this was a pretext to get the information in order to open credit accounts in Mr. Sankara's name so Defendant could use the accounts and have someone else be responsible for the resulting debt. Mr. Sankara had the right to rely upon the representation from Mr. Kambou that he would only use his personal information to open a bank account for Mr. Sankara's benefit, but instead Mr. Sankara suffered injury as a result of that reliance.
- 69. The elements of Mr. Sankara's claim for punitive damages are proved by clear and convincing evidence.
- 70. There is no serious or substantial doubt about the correctness of the conclusions drawn from the evidence: Defendant Kambou committed felony identity theft by using Mr. Sankara's personal information to open credit accounts in Mr. Sankara's name without his knowledge or permission, Defendant Kambou was apprehended by the Missoula Police

Department for this crime, Defendant Kambou admitted to committing the crime and entered into a deferred prosecution agreement for the crime.

- 71. Further, Defendant Kambou admitted to Mr. Sankara that he committed the crime, accepted an offer to pay for the expenses incurred by Mr. Sankara to repair his credit, and then later rescinded his offer as follows: "After carefully reviewing everything, I no longer want to make an offer since I don't really owe anything to you. So it's up to you if you want to take it to court. Sincerely, Franck Kambou." Ex. 10, p.1.
- 72. Defendant Kambou's wanton actions makes him liable for punitive damages beyond normal damages.
  - B. <u>Defendant Merrick Bank and Defendant Equifax are liable</u> for punitive damages.
- 73. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 74. Defendants Merrick Bank and Equifax are liable for conversion, and their wanton actions make them liable for punitive damages beyond normal damages.
- 75. Defendants Merrick Bank's and Equifax's wrongful acts complained of can be characterized by the circumstances of aggravation including willfulness, wantonness, oppression, insult, recklessness, and gross negligence. When an unlawful conversion meets this threshold, Montana case law holds the Defendant is liable for punitive damages.
- 76. Defendants Merrick Bank and Equifax are guilty of actual malice.

  Defendants Merrick Bank and Equifax intentionally disregarded the two letters from the Missoula Police Department which stated someone else was responsible for opening the account other than Mr. Sankara, and

intentionally disregarded the Affidavit of Forgery and Affidavit of Hamidou

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Sankara submitted to them, creating a high probability of injury to Mr.

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Sankara's credit and reputation.

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77. The elements of Mr. Sankara's claim for punitive damages are proved by clear and convincing evidence.

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78. Defendants Merrick Bank, and Equifax are liable for conversion, and

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their wanton actions make them liable for punitive damages beyond normal

damages:

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COUNT II - VIOLATIONS OF THE FAIR DEBT COLLECTIONS

PRACTICES ACT AND

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VIOLATIONS OF THE FAIR CREDIT REPORTING ACT -

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AGAINST DEFENDANTS EQUIFAX AND MERRICK BANK.

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79. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.

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80. Defendants Merrick Bank and Equifax violated federal code by failing to make a reasonably sufficient investigation into the validity of the alleged

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debt as required under the federal Fair Debt Collection Practices Act

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(hereinafter "FDCPA"). The FDCPA imposes an affirmative duty on a debt collector to cease collection efforts and take steps to verify the debt.

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81. Defendants Merrick Bank and Equifax violated federal code by failing

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to accurately report Mr. Sankara's credit score when given overwhelming evidence their current reporting was in error as required by the Fair Credit

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Reporting Act (hereinafter "FCRA"). The FCRA requires that those who

25 26 furnish information to credit reporting agencies provide accurate information and take action when notified of a dispute.

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COMPLAINT AND DEMAND FOR JURY TRIAL — Page 14 of 19

Mont. Code Ann. §

- 82. Defendants Merrick Bank and Equifax acted with actual malice or in willful and wanton disregard of Mr. Sankara's rights entitling him to punitive and treble damages.
- 83. Mr. Sankara informed Defendants Merrick Bank and Equifax he had been victimized by Defendant Kambou.
- 84. The Missoula Police Department informed Defendants Merrick Bank and Equifax Mr. Sankara had been victimized by Defendant Kambou.
- 85. Defendant Kambou fraudulently opened the Merrick Bank account in
- Mr. Sankara's name and confessed to fraudulently opening the account.
- 86. Defendant Merrick Bank's refusal to remove this account from Mr. Sankara's credit in light of the evidence presented to them is a violation of provisions of the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. § 1692, and provisions of the Fair Credit Reporting Act (FCRA), 15 U.S.C. § 1681.
- 87. Defendants Merrick Bank and Equifax are liable for actual damages, statutory damages, and costs and reasonable attorney's fees for their violations of provisions of the FDCPA and the FCRA.

# COUNT III MONTANA CONSUMER PROTECTION ACT VIOLATIONS AGAINST DEFENDANTS MERRICK BANK AND EQUIFAX.

- 88. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 89. Defendants Merrick Bank and Equifax violated Montana law by failing to make a reasonably sufficient investigation into Mr. Sankara's credit rating information when presented with clear and convincing evidence.
- 90. Reporting unverified adverse information violates Montana law. Mont. Code Ann. § 31-3-115(1).

The reporting agencies must block the reporting of any information.

resulting from an identity theft, pursuant to 15 U.S.C. § 1681c-2, even if the

identity theft is not yet proven. Mont. Code Ann. § 31-3-115(2) To proceed

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- otherwise is in violation of Federal and Montana laws. Mont. Code Ann. § 31-3-115(2); 15 U.S.C. § 1681c-2.

  92. Plaintiff Hamidou Sankara meets the definition of consumer within the meaning of the Montana Consumer Protection Act (hereinafter "CPA")

  \*Mont-Code Ann. § 30-14-102(1).
- 93. The course of willful noncompliance currently being undertaken by Merrick Bank will result in an award of actual damages, punitive damages, and attorney's fees for Mr. Sankara. Mont. Code Ann. § 31-3-142.
- 94. In accordance with Montana's Consumer Protection Act, protecting against unfair or deceptive trade practices, this Court should treble the damages award against Defendants, award the mandatory \$500 penalty, and award all attorney's fees to Mr. Sankara.

# COUNT IV — NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS — AGAINST DEFENDANTS FRANK KAMBOU, MERRICK BANK, AND EQUIFAX.

- 95. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 96. Mr. Sankara suffered negligent infliction of emotional distress due to the defendants' conduct because it was reasonably foreseeable that by Defendant Kambou's opening of a fraudulent account under Mr. Sankara's name with no intention of paying off the account, Mr. Sankara would suffer serious or severe emotional distress so severe that no reasonable person could be expected to endure it.

97. It was also reasonably foreseeable that Defendants Merrick Bank's and Equifax's refusal to remove the information regarding the fraudulent account from Mr. Sankara's credit — ultimately causing him to lose out on his dream of purchasing a home in America — that Mr. Sankara would suffer serious or severe emotional distress that no reasonable person could be expected to endure.

98. The defendants' actions have inflicted negligent emotional distress on Plaintiff.

# <u>COUNT V — INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS</u> — AGAINST DEFENDANTS FRANK KAMBOU, MERRICK BANK, AND <u>EQUIFAX.</u>

- 99. Plaintiff adopts and realleges all preceding paragraphs as if fully set forth herein.
- 100. Mr. Sankara's has shown he suffered suffered serious or severe emotional distress due to Defendant's actions.
- 101. Montana law provides that an independent cause of action can be brought for intentional infliction of emotional distress. Sacco v. High Country Indep. Press, Inc., 271 Mont. 209, 236, 896 P.2d 411, 427 (1995).
- 102. It was reasonably foreseeable that by Defendant Kambou's opening of a fraudulent account under Mr. Sankara's name with no intention of paying off the account, Mr. Sankara would suffer serious or severe emotional distress.
- 103. It was reasonably foreseeable that Defendants Merrick Bank's and Equifax's refusal to remove the information regarding the fraudulent account from Mr. Sankara's credit ultimately causing him to lose out on his dream of purchasing a home in America that Mr. Sankara would suffer

serious or severe emotional distress no reasonable person could be expected to endure. This claim can stand independent of this civil suit, and the 104. emotional distress is still so severe that no reasonable person could be expected to endure it. 5 Defendants are liable to Mr. Sankara for intentional infliction of 6 105. 7 emotional distress. PRAYER-FOR-RELIEF 9 WHEREFORE, Plaintiff moves this Court for judgment as follows: 10 106. All court costs; 11 107. Reasonable attorney's costs, presently \$9,240 in hourly fees; 12 108. Reasonable attorney's expenses, presently \$368.20; 13 Award regular damages and punitive damages pursuant to Montana 109. 14 case law and Montana statute: 15 Award \$500 and award all attorney's fees to Mr. Sankara as 110. 16 allowed by the CPA; 17 Award \$1,000 as allowed by the FDCPA; 111. 112. All collection fees; and, 19 All such other relief deemed just and proper by the Court. 113. 20 RESPECTFULLY submitted this 5th day of May, 2021. 21 22 23 Kai N. Puhrmann, Esq. Lowy Law, PLLC Attorney for Plaintiff 24 DEMAND FOR JURY TRIAL Plaintiff demands a trial by jury on all issue so triable. 27 28

COMPLAINT AND DEMAND FOR JURY TRIAL -- Page 18 of 19

Kai N. Puhrmann, Esq. Lowy Law, PLLC Attorney for Plaintiff

COMPLAINT AND DEMAND FOR JURY TRIAL — Page 19 of 19

# Exhibit 1

## 2019-31254Intake



## Missoula Police Department Police Report - Narrative

Report #:

2019-31254

Completed by: | Moore, Savannah C789

Time:

07/15/2019 2112

Hamidou Sankara came to the city desk to report identity theft in which five accounts were opened in Sankara's name sometime in 2016.

Sankara stated he received a phone call from a collector's agency and they advised him of five open accounts that total about \$10,000. Sankara advised them he did not open these accounts and they advised him how the accounts have different addresses linked with them that Sankara has not lived and that he should file a police report of the fraud. It is unknown what information about the accounts.

Sankara was directed by PSS shalom to upload photos of the emails sent to Sankara from the collector's agency listing. the accounts, addresses, amounts and any other differention they had. Sankara also completed a DOJ Identity Theft Passport Application

at this time.

No suspect information

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15 63 Se Madde Mathedia & Sen Charge and

# Missoula Police Department CASE REPORT

CASE REPORT 435 Ryman \$1 Missoula, MT 69602 2019-00031254

#### NARRATIVE

On 07/21/2019, at 1124 hours, I was dispatched to the front desk of the MPD to speak to a victim of identity theft. Dispatch advised the victim was Hamidou Sankara. I arrived a short time later.

I met with Hamidou who told me he made a report of this incident with the MPD a couple weeks ago. Since then Hamidou has been doing his own investigation. He explained to me the details of the case. He said a short time ago he began receiving calls from credit card companies who were demanding he pay off outstanding balances. Hamidou told me he learned there were at least 9 accounts through various credit card companies. He said the total remaining outstanding balance of all the credit cards is over \$10,000.00. Hamidou told me that he did not open credit has accounts, or charge any of that money. Hamidou assured me that someone else has stolen his identity and open credit accounts in his name.

Hamidou said he began calling the credit card companies attempting to get information on who was opening all the accounts. The condition of the phone who worked for Discover card provided him with an email and a telephone number that was used when the credit card was applied for.

immediately recognized the phone number and the mall as an acquaintance of his named

to the same of the

Hamidou told me that he has not yet attempted to contact a tille does not plan to do so. Hamidou gave me last known address and an addition phone number for him.

i gave Hamidou a case number.

C393 Straw

07/15/2019

Caton, James

07/21/2019



## Case Report Summary

Case Number:

2019-00031254

Missoula City Police Department

Case

Case Number: Location:

2019-00031254

1848 S 4TH ST W4

MISSOULA, MT 59801

Reporting Officer ID: C789 - Moore

Incident Type:

**Identity Theft** 

Occurred From:

07/15/2019 20:56

Occurred Thru:

07/15/2019 20:58

Disposition:

4A. Inactive-Expansied All Leads

Disposition Date:=01/16/2019

Reported Date: 07/15/2019 20:56 Monday

Offenses

Group/ORI

State

Crime Cod 1143

Statute

Description

identity Theft - Economic Benefit Of \$1000 Or More Was Gained

Subjects

Type Suspect

No.

No. Name

DE SE

Address

Phone

Race .

Sex - DOB/Age

**Victim** 

Sankara, Hamidou

**Arrests** 

Arrest No.

Name

Address

Date/Time

Age

Counts

**Property** 

Date

Code

Type

Make

Model

Description

Tag No. Item No.

07/21/2019 7 Stolen

Identity -Intangible

\$10,000.00 in unpaid credit balance as a rusult of identity theft.

**Vehicles** 

No. Role

Vehicle Type

Year Make

Model

Color

License Plate State

-

# Exhibit 2

### Case 9:21-cv-00087-DWM Document 1-1 Filed 08/02/21 Page 27 of 110

From: Kai Puhrmann Kai@lowylawfirm.com

Subject: Fwd: Adverse Action

Date: October 26, 2020 at 10:30 AM
To: Kai Puhrmann Kai@lowylawfirm.com



Hamidou.

Attached is the letter confirming your application for a mortgage loan was completed and denied due to past credit.

Let me know if you have any questions.

Michelle L. Felde

Real Estate Loan Officer NMLS #712728 1775 S Russell St, Missoula, MT 59801

Office Direct: 406-541-3401

michelle leineuzciea.waterereditunion.org-

Apply online: https://clearwatercreditunion.org/home-loans/michelle-felde/

Read our 2019 Annual Report



The information contained in this message may be confidential and protected. If you are not the intended recipient of this email we apologize for cluttering your inbox and ask that you not distribute or archive the contents. Please delete it, including any attachments, and notify us as soon as possible at <a href="https://clearwatercreditunion.org/contact">https://clearwatercreditunion.org/contact</a>. Thank you. And sorry for any inconvenience we may have caused.



rulobbymfc@cle arwate...39.pdf

### Case 9:21-cv-00087-DWM Document 1-1 Filed 08/02/21 Page 28 of 110

#### STATEMENT OF CREDIT DENIAL, TERMINATION OR CHANGE

Applicants: HAMIDOU SANKARA Loan Amount: \$ 171,000.00 Interest Rate: 3.875 Mailing Address: 1848 S 4TH ST W, MISSOULA, MT 59801 months 360 Loan Number: 0010030005 Dear Applicant: Thank you for your application for a Conventional mortgage. 1. In compliance with Regulation "B" (Equal Credit Opportunity Act), you are advised that your recent application for an extension or renewal of credit has been declined. The decision to deny your application was based on the following reason(s): No Credit File Insufficient Number of Credit References Insufficient Credit File Unable to Verify Credit References Garnishment or Attachment Foreclosure or Repossession Excessive Obligations in Relation to Income Lack of Cash Reserves Delinquent Past or Present Credit Obligations with Others Bankruptcy Unable to Verify Employment Length of Employment Temporary or Irregular Employment Unable to Verify Income Temporary Residence Length of Residence Unable to Verify Residence Credit Application Incomplete Value or Type of Collateral not Sufficient Unacceptable Property ☐ Insufficient Data – Property Unacceptable Appraisal Unacceptable Leasehold Estate  $\overline{oxed}$  We do not grant credit to any applicant on the terms and conditions you requested File Closed For Incompleteness Withdrawn by Applicant Unacceptable Type of Credit References Provided Number of Recent Inquiries on Credit Bureau Report Income Insufficient for Amount of Credit Requested

Limited Credit Experience Poor Credit Performance with Us Collection Action or Judgement

# Case 9:21-cv-00087-DWM Document 1-1 Filed 08/02/21 Page 29 of 110

2. Disclose of use of information obtained from an outside source. This selection should be completed if the credit decision was based in whole or in part on information that has been obtained from an outside source.	
Le Our credit decision was based in whole or in part on information obtained in a report from the consumer and the first under	
credit to you. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days incomplete, you have the right to dispute the matter with the reporting agency, if you receive is inaccurate or	d
Agency#1: Equifax Information Services LLC, P O Box 740241, Atlanta GA, 30374-0241, (800) 685-1111 Agency#2: Experian, P. O. Box 2002, Allen TX, 75013-0036, (888) 397-3742 Agency#3: TransUnion, 2 Baldwin Place, P.O. Box 1000, Chester PA, 19016, (800) 888-4213	
We also obtained your credit score from this consumer reporting agency, TransUnion and used it in making our credit decision. Your credit score is a number that reflects the information in your credit report. Your credit score can change, depending on how the information in your credit report changes.	lit
• Your credit score: 753	
Strates range from allow of 309. Lt. a. high of 989	_
• Key factors that adversely affected your credit score:	
Length of time accounts have been established	
Too many inquiries last 12 months	
Amount owed on revolving accounts is too high	
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IN ADDITION TO THE FACTORS LISTED, THE NUMBER OF INQUIRIES ON THE CONSUMER'S CREDIT FILE HAS	
Our credit decision was based in whole or in part on information obtained from an affiliate or from an outside source other than a consumer reporting agency. Under the Fair Credit Reporting Act, you have the right to make a written request, no later than 60 you should contact:	
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Our credit decision was based in whole or in part on information obtained from an affiliate or from an outside source other than a consumer reporting agency. Under the Fair Credit Reporting Act, you have the right to make a written request, no later than 60 you should contact:	

The Federal Equal Credit Opportunity Act prohibits creditors from discrimination against credit applicants on the basis of race, color, religion, national origin, sex, marital status or age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal Agency that administers

NCUA, Office of Consumer Protection , 1775 Duke Street , Alexandria, VA 22314

3. Should you have any additional information which might assist us in evaluating your creditworthiness, please let us know. Thank you for applying.

Michelle L Felde NMLS# 712728

CLEARWATER FEDERAL CREDIT UNION NMLS# 447584

1775 S RUSSELL ST

MISSOULA, MT 59801

Description of Account, Transaction or Requested Credit: a Conventional mortgage.

Description of Action Taken: Denied

Notice Mailed On: 02/03/2020

Date Denied: 02/03/2020

Date Cancelled/Withdrawn:

By: Michelle L Felde

CLEARWATER FEDERAL CREDIT UNION NMLS# 447584 1775 S RUSSELL ST MISSOULA MT, 59801 (406) 523-3300

# Exhibit 3



### CITY OF MISSOULA POLICE DEPARTMENT

"Professionalism With Pride"

May 6, 2020

#### Merrick Bank Corporation,

I am a detective with the Missoula Police Department in Missoula, MT. I am currently investigating a case where Hamidou Sankara, is a victim to identity theft. The suspect in the case used Hamidou's personal identifying information to open multiple credit card accounts in Hamidou's name. When the suspect opened the account at Merrick Bank he used Hamidou's name, his date of birth and the phone number 406-924-3939, the email address of <a href="mailto:kamismalo@gmail.com">kamismalo@gmail.com</a>, and the applicant mother's maiden name was Traore.

During my investigation, the email address of <u>kamisma10@gmail.com</u> is the email which belongs to the suspect in the case. The maiden name listed on the application information, Traore, is the maiden name for the suspect's mother.

During the investigation, the suspect admitted to using Hamidou's personal identifying information and opening a credit account at Merrick Bank Corporation.

From my investigation, I believe the Merrick Bank Corporation account in Hamidou's Sankara name, was opened fraudulently by the suspect in this case and without Hamidou's permission.

Since finding out about his identity being stolen, Hamidou has taken the correct steps in reporting it to law enforcement and filling out paperwork identifying himself a victim to identity theft.

If you have any questions, feel free to contact me at <u>nmattix@ci.missoula.mt.us</u> or my direct office phone number is 406-552-6296.

Officer Nathan Mattix

Missoula Police Department

Missoula, MT 59802

406-552-6300

# Exhibit 4



05/15/2020

Hamidou Sankara 1848 S 4<sup>th</sup> St W #4 Missoula, MT 59801

RE: Account Number Ending in 5015

#### Dear Hamidou Sankara:

We are writing in response to your notification that you may have been a victim of Identity Theft, and that you have no knowledge of the above referenced Merrick Bank Visa credit card.

This account is presently closed, and we are investigating it as a fraudulent application. While we conduct the investigation, we will suspend any collection activity or negative reporting to the Consumer Reporting Agencies (CRAs).

As a potential victim of identity theft, we strongly recommend that you contact the three major CRAs listed below to inform them.

Equifax – Consumer Fraud Division P.O. Box 740256 Atlanta, GA 30348 Phone: (800) 525-6285 Fax: (770) 375-2821

Experian – National Consumer Assistance P.O. Box 9554 Allen, TX 75013 Phone: (888) 397-3742

TransUnion - Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19016 Phone: (800) 680-7289 Fax: (714) 447-0634

You may also report your identity theft concerns to the Federal Trade Commission by going to https://www.identitytheft.gov. If you have not done so already, we also recommend you obtain a free annual copy of your credit report by going to www.annualcreditreport.com.

If you have any further questions concerning this matter, please contact us at the phone number or address below.

Sincerely,
Fraud Account Investigations Department
Merrick Bank

P.O. Box 1442 Draper, Utah 84020-1442 - Phone: 801-545-6970 - Fax: 801-545-6300

# Exhibit 5



06/10/2020

Hamidou Sankara 1848 S 4<sup>th</sup> St W #4 Missoula, MT 59801

RE: Account Number Ending in 5015

Dear Hamidou Sankara:

We have completed our investigation of your claim that the above referenced account was opened fraudulently. After reviewing our records and the account history, we have determined that the account was legitimately opened in your name. You are responsible for repayment of any amounts owed and the account will continue to be reported to the major Consumer Reporting Agencies (CRAs).

If you have any further questions concerning this matter, please contact us at the phone number or address below.

Sincerely,

Fraud Account Investigations Department Merrick Bank

#### Exhibit 6

#### P. O. Box 105518 Atlanta, GA 30348

Ø

#### CREDIT FILE: June 17, 2020 Confirmation # 0161084281

### Dear HAMIDOU SANKARA

We are pleased to let you know that the results of the dispute you recently filed with Equitax are complete. Here are few things to know about the process:

# Were changes made to my credit report and what actions were taken?

Please see the following page(s) for more detailed information on your specific results.

If we were able to make changes to your credit report based on the information you'provided, we have done so. Otherwise, we contacted the company reporting the information to Equifax for them to investigate your dispute.

#### In this situation;

- We request that the reporting company verify the accuracy of the information you disputed:
- We provide them with any relevant information and supporting documentation you provided us with the dispute to consider as part of the investigation; and
- We request that they send Equitax a response to your dispute and update their records and systems, as necessary

If your dispute involves a public record item, Equifax contacts a third party vendor to obtain the most recent status of the public record

## How do I know that all of this is happening?

When the reporting company replies to us, they certify that they have followed Equitax's instructions and the law; considered all information and documentation provided; and updated your information, as necessary

# What should I do if I do not agree with the results of the investigation?

#### You have a few options:

- You may add a statement of up to 100 words (200 words for Maine residents) to your credit report. If you provide a consumer statement that contains medical information related to services provided or medical procedures, then you expressly consent to including this information in every credit report we issue about you
- You may contact the company that reports the information to us and dispute it directly with them. If you would like written proof about your accounts (such as the original agreement), please contact your creditors directly.
- You may provide us additional information or documents (such as an identify theft report or a letter from the reporting company) about your dispute to help us resolve it by visiting our website https://www.equifax.com/personal/disputes. You may also mail your documents to PO Box 740256, Atlanta GA 30374-0256 or contact us by calling a Customer Representative at 866-349-5191.
  - fou may contact the Consumer Financial Protection Bureau or your State Attomey General's office about your issue or complaint against Equifax or the company reporting the information.

(Continued On Next Page)

Case 9:21-cv-00		
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ay request that Equifax send an updated report imorths for any other purpose (the past 12 business name, address and telephone number equifax.com/.		0161084281JPY-002760044-3313 - 5504
dispute, or if you add a consumer statement, you mears for employment purposes, or within the last sixtrand New Jersey residents).  w the reinvestigation was conducted along with the ation.  dispute process, please visit Equifax at https://help.cof your dispute are on the pages following this letter.		T.D.
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What else should I know?  "  "  "  "  "  "  "  "  "  "  "  "  "		(Continued On Next Page)

Voluntary Surrender

Repossession J : Voluntary St K : Repossessic L : Charge Off

## How should I read my dispute results?

To better assist you with understanding the results of your dispute, please review the information below:

- If an item states "Deleted", we have removed it from your credit report and taken steps so it does not reappear. If an item states "Verified as Reported", the reporting company has certifed it is reporting accurately. If an item states "Updated", we have updated one or more fields on the item based on information received from the reporting company

Updated disputed account information only: The information you disputed has been updated

Updated disputed account information. Additional account information was also updated: The information you disputed has been updated as well as other information on this item. Disputed information accurate. Updated account information unrelated to the dispute: The information you disputed has been verified as accurate, however, information unrelated to your dispute has been updated.

Consumer's dispute not specific. Consumer Information verified. Account information updated: Information on your report has been updated.

# The Results Of Our Reinvestigation and an advantage of the Results of Our Reinvestigation and advantage of the Control of the

We have reviewed the former address. The results are: The disputed address has been deleted. 1203 SW Higgins Ave Apt C Missoula INt 59803 Residence Since: 08/2019

Fraud 607 SW Higgins Ave Apt C Missoula IM 59803 Residence Since: 11/2016 The disputed address has been deleted. **^** 

# Credit Account Information

Credit Account Information. (f. 1988) The second interests the pear replaced by 7 (This section includes open and closed accounts reported by dealing sances) 5:150-179 Days Past Due 6:180 or.More Days Past Due G:Collection Account H:Foreclosure

: 120-149 Days Past Due 2: 60-89 Days Past Due 3: 90-119 Days Past Due : 30-59 Days Past Due Account History Status Code Descriptions

We have researched the credit account. Account # - 412061802814\* The results are: We verified that this item belongs to you. If you have additional questions about this item please contact: Merrick Bank, PO Box 9201, Old Bettipage NY .11804-9001

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Confirmation # 0161084281

# REDIT FILE: June 17, 2020

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	Case 9:21-cv-00087-DWM	Document 1-1 Filed 08/02/21	Page 45 of 110	
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	You may request a description of the procedure used to determine the accuracy and completeness of the information contacted, and if reasonably available the telephone number. If the reinvestigation does not resolve your dispute, you have the right to add a statement to your credit file disputing the accuracy or completeness of the information; the statement should be brief and may be limited to not more than one hundred words (two hundred words for Maine residents) explaining the nature of your dispute. If the reinvestigation results in the deletion of disputed information, or you submit a statement in accordance with the preceding paragraph, you have the right to request that we send your revised credit file to any company specifically designated by you that received your credit report in the past six months (twelve months for California, Colorado, Maryland, New Jersey and New York residents) for any purpose or in the past two years for employment purposes.			Pag
Notice to Consumers	You may request a description of the fumisher of information contact information; the statement should your dispute.  If the reinvestigation results in the request that we send your revised California, Colorado, Maryland, Ne			( End Of Report )

#### Exhibit 7



#### CITY OF MISSOULA POLICE DEPARTMENT

"Professionalism With Pride"

July 9, 2020

Merrick Bank Corp. Legal Division,

I am a detective with the Missoula Police Department in Missoula, MT. I investigated a case of identity theft, Missoula Police Department case 2019-31254. The victim, Hamidou Sankara, had his personal information used without his consent and permission, where the suspect opened multiple credit accounts. Merrick Bank Corp was one of those credit accounts opened with Hamidou's information. Hamidou had two accounts opened through Merrick Bank Corp.

The suspect in the case, used Hamidou's personal identifying information(legal name, social security number, date of birth, phone number) to open the credit accounts through Merrick Bank Corp.

Partial Account number Dates

412061802814

02/12/18-06/01/2019

During the course of the investigation, I identified a suspect, who was a close friend of Hamidou's. I talked to the suspect in the case. The suspect admitted to using Hamidou's personal identifying information to open multiple credit card accounts.

The case was sent to the Missoula County Attorney's Office for criminal charges to be filed against the suspect, for felony identity theft.

From the investigation and evidence I obtained in this case, Hamidou is a victim of identity theft. I did not find anything to lead me to believe Hamidou opened the credit card accounts at Merrick Bank Corp.

If you would like a copy of the police report, please contact the Missoula Police Department records department by mail: 435 Ryman, Missoula MT 59802 or by phone, 406-552-6300

Thank you for your assistance.

Detective Nathan Mattix C350 Missoula Police Department

435 Ryman Street Missoula, MT 59802

406.552.6296

nmattix@ci.missoula.mt.us

435 Ryman Missoula, MT 59802-4297

406-552-6300 Fax 406-728-6690

#### Exhibit 8

Matthew B. Lowy, Owner Kathleen Molsberry, Partner Kat-N:-Puhrmanu; Partner Crissy Manhan, Office Manager Leda Korsukewitz, Paralegal



103 South 5™ Street East Missoula, Montana 59801

LowyLawfirm.com 406.926.6500

info@LowyLawfirm.com documents@LowyLawfirm.com

**July 16, 2020** 

Merrick Bank % Merrick Bank – Agent 10705 S. Jordan Gateway #200 South Jordan, UT 84095 via Registered Mail

RE: Hamidou Sankara, Crime Victim

Obligation to remove fraudulent account from credit history Account #4120618028145015

Greetings,

Our firm represents Mr. Hamidou Sankara in this matter. This letter and the accompanying attachments are notice of your corporation's violations of the Fair Credit Reporting Act, Fair Debt Collection Practices Act, the Montana Consumer Protection Act, and several other Montana statutes. Our firm urges your immediate review of this letter and attachments to expedite resolution; alternatively, these pages shall form the basis of our client's injunctive relief and district court complaint.

#### **ISSUE**

Mr. Sankara has been victimized by Mr. Franck Kambou. Mr. Kambou fraudulently opened the account ending in 5015 in Mr. Sankara's name. We require you to please remove the fraudulent account from the credit history and responsibility of Mr. Sankara. Further, we require your organization report to Equifax that the account ending in 5015 was fraudulently opened by someone other than Mr. Sankara.

We have included several documents for your review that support our demand:

- 1) Fax sent to Merrick Bank by Mr. Sankara informing them of the fraudulent account and asking for it to be removed, February 26, 2020, ATTACHED.
- 2) Fax sent to Merrick Bank by Mr. Sankara informing them of the fraudulent account and asking for it to be removed, March 26, 2020, ATTACHED.

- 3) Fax sent to Merrick Bank by Mr. Sankara informing them of the fraudulent account and asking for it to be removed, May 7, 2020, ATTACHED.
- 4) Letter from Missoula Police Detective Nathan Mattix of May 5, 2020, ATTACHED.
- 5) Affidavit of Forgery from Mr. Sankara of June 26, 2020, ATTACHED.
- 6) Second letter from Missoula Police Detective Nathan Mattix of July 9, 2020, ATTACHED.
- 7) Affidavit of Hamidou Sankara of July 10, 2020, ATTACHED.

The Missoula Police Department has apprehended Franck Kambou, the person responsible for opening this account, and Mr. Kambou is currently being charged by the Missoula County Attorney's office. Mr. Kambou has confessed to opening the account and has taken responsibility for his actions. Merrick Bank's refusal to remove this account from Mr. Sankara's credit in light of this evidence is a violation of several Montana and Federal statutes and acts that protect citizens from this type of credit reporting conduct.

The law is on the side of our client in this matter, and although we are certain a Montana jury would find in favor of our client were we to file suit, Mr. Sankara seeks only to have his credit restored and the fraudulent account removed from his name and responsibility.

If Merrick Bank refuses to remove this fraudulent account from the credit of Mr. Sankara in light of the facts and evidence submitted to them, Mr. Sankara will pursue further legal action in accordance with the provisions of the Fair Credit Reporting Act (FCRA), 15 U.S.C. § 1681; the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. § 1692; Montana Code Annotated § 31-3-103, et. seq., which provides protections consistent with the federal provisions; and the Montana Consumer Protection Act (Mont. Code Ann. § 30-14-101 et. seq.) which provides for the award of attorney's fees and treble damages.

Reporting unverified adverse information is a violation of Montana law. "Whenever a consumer reporting agency prepares an [adverse] investigative consumer report, [the] adverse information in the consumer report, ... may not be included in a subsequent consumer report

unless the adverse information has been verified ...." Mont. Code Ann. § 31-3-115(1). Further, the reporting agency must block the reporting of any information resulting from an identity theft, even if the identity theft is not yet proven, to proceed otherwise is in violation of Montana law, and Federal statute. "A consumer reporting agency shall block the reporting of any information in the file of a consumer that the consumer identifies as information that resulted from an alleged identity theft, pursuant to 15 U.S.C. 1681c-2." Mont. Code Ann. § 31-3-115(2).

The course of willful noncompliance currently being undertaken by Merrick Bank will result in an award of actual damages, punitive-damages, and atterney's fees for Mr. Sankara.

"Any consumer reporting agency or user of information which willfully fails to comply with any requirement imposed under this part with respect to any consumer is liable to that consumer in an amount equal to the sum of: any actual damages sustained by the consumer as a result of the failure; such amounts of punitive damages as the court may allow; and ... the costs of the action together with reasonable attorneys' fees as determined by the court." Mont. Code Ann. § 31-3-142.

Further, the Montana Consumer Protection Act also allows for an award of treble damages and attorney's fees for Mr. Sankara. In Montana, a person's credit is a property right. "A credit rating is a property right with full constitutional protection." Mont. Code Ann. § 31-3-103. The Montana Consumer Protection Act specifically and zealously protects these rights. "A consumer who suffers any ascertainable loss ... property, real or personal, as a result of the use ... of [unlawful practices] may bring an individual ... action under the rules of civil procedure in the district court of the county in which the ... service provider ... is doing business to recover actual damages. ... The court may, in its discretion, award up to three times the actual damages sustained and may provide any other equitable relief that it considers necessary or proper.... In any action brought under this section, the court may award the prevailing party reasonable attorney fees incurred in prosecuting or defending the action." Mont. Code Ann. § 30-14-133(1)-(3).

#### PRAYER FOR REILEF

Please remove the account in question from Mr. Sankara's credit on or before **July 24**, **2020**. Additionally, please answer this letter in writing on or before **July 22**, **2020** to let us know if you intend to comply by the date offered, and if not please include the information of your registered agent or a legal representative that will accept service of the contemplated Summons and Complaint in the alternative.

We look forward to hearing from you that the account fraudulently opened by Franck
Kambou in the name of Hamidou Sankara has been closed, and the information has been blocked
from Mr. Sankara's name in accordance with Montana and Federal law.

If there are any questions I can answer for you, I can be reached at 406-926-6500.

Regards

Kai N. Puhrmann, Esq.

Lowy Law, PLLC

CC:

Client Matthew B. Lowy, Esq. Kathleen A. Molsberry, Esq.

#### Misseule Policé Department EAST REPORT -2018-00C31264 on Amer b my "4 - gu-NATRATIVE On 87/21/2019, at 1124 hours, I wan dispatched to the front deck of the MPD to speak to a stelles of Stantay that. Olepatch advised the victim was Hambier Santars, I serived a short timo later. I make with Hamilton who told me he made a report of this incident with the MPO a couple weeks age. Since then Hamilton has been doing his own lavestigation. He explained to me the details of the case. He said a short time ago he began receiving cath from could card compared by a week seminaring to the case. learned there were at least 9 accounts through various credit card companies. He said the total remaining outstanding believe of all the credit carde is over \$10,000.00. Hamidou told me that he did not open any of the accounts, or charge any of that money, Hamidou secured me that common also also shows the telephity and open credit accounts in his name. stamidou sald he begin cating the credit card companies attempting to get information on who was opening all the accounts. The sary last company he called was Discover Card. Hamilton said a gentlemits on the phone who world for Discover card provided bim with as small and a talephane number with was used well the credit card was applied for, an acquaintance of his semed mediately recognited the phone Ellumber and th Hamidou told see that he has not yet attempted to comfect so. Hamidou gave me test known address and an a gave Humidos à case number. THE WAY 01121/2019 Calon, Jerses

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#### 2019-31254lptake



#### Missoula Police Department Police Report - Narrative

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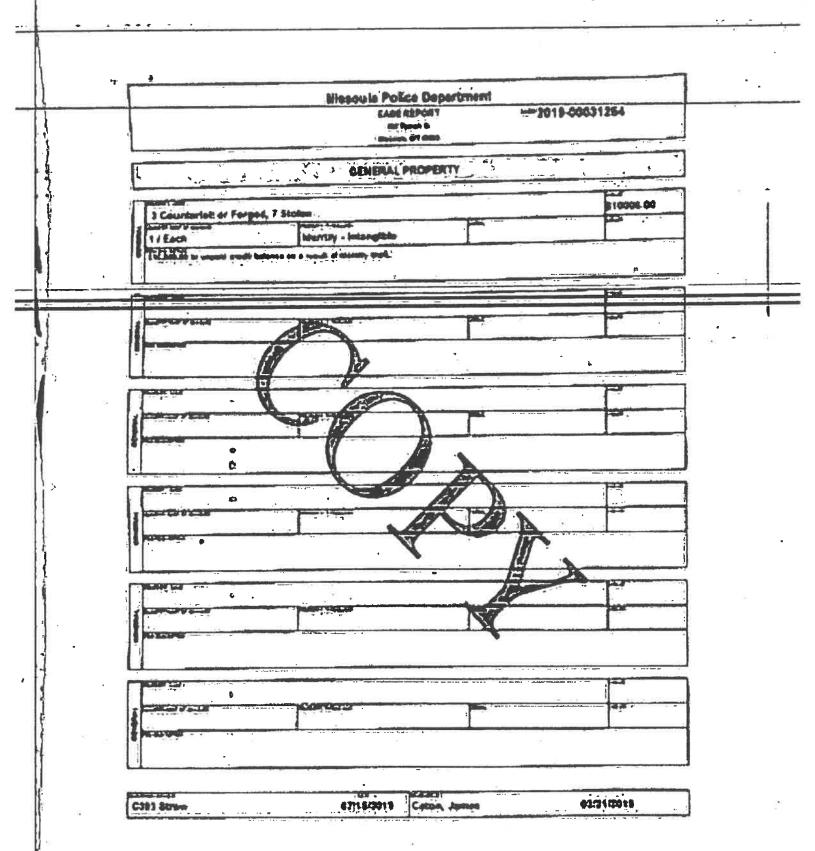
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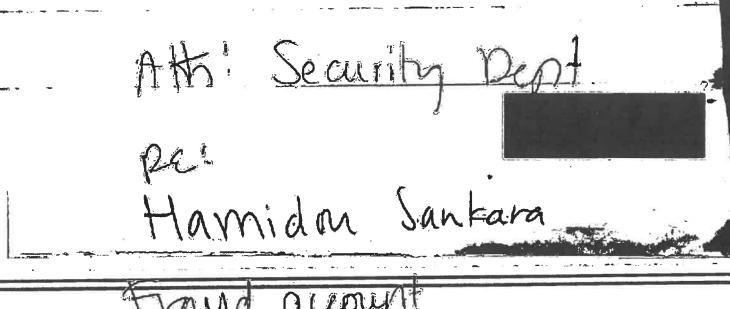






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#### 2019-31254Intake



#### Missoula Police Department Police Report – Narrative

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Sentrary was directed by PSS from to epical physical of the emails sent to Sentrary from the collector's apency fating the accounts, addresses, are its and any other mormation they had Sentrary also completed a DOI identity Their.

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#### Missouts Police Department CASE REPORT VF2019-00031254 KARRATIVE On 07/21/3019, at 1124 hours, I was dispatched to the front desk of the MPO to speak to a victim of identity that. Dispatch advised the victim was Hamidou Sankars. I arrived a short. three better met with Hamidou who told me he made a report of this incident with the MPD a couple weeks age. Since then Hamildou has been doing his own investigation. He explained to me the details of the case. He wall I short lime age he began receiving calle from credit card companies who were demanding he pay off outstanding balances. Hamidou told me he tearned there were at least 8 eccounts through various credit card companies. He said the total remaining outstanding fallencing all the credit cards is over \$10,000.00, Hamidou told me that he did not open any of the accounts, or charge any of that money. Hamidou assured me that someone size and stolen his basisty and open credit accounts in his name. Hamildou eald he beganneling the credit card companies attacepting to get information on who was opening at the accounts. The state information has called was Discover Card. Hamildou said a gentlemia on the phone who worked for Discover card provided him with an email and a telephone number the was used with the credit card was applied for. mediately recognized the phone jumber and the mail as an acquaintance of his named Hamildou told me that he has not yet attempted to contact \_\_\_\_\_ and he destroy plan to do save Hamidou a case number.

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#### Case Report

Mesquis Cay Posce Department

Case Number: 2019-00001354

Case 9.2 hev-00087-

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Page 1 of 2

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PE Hamidon Santara

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Hamildan Sankar

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#### CITY OF MISSOULA POLICE DEPARTMENT

"Professionation 1916 Pride"

May 6, 2020

Metrick Bank Corporation,

I am a detective with the Missoula Police Department in Missoula, MT. I am currently devestigating a case where Hamidou Sankara, is a victim to identity theft. The suspect in the case used Hamidou's personal identifying information to open multiple credit card account in Hamidou's name. When the suspect opened the account at Mernek Bank he used Hamidou's name, his date of birth and the phone member 406-924-3939, the email address of hamidou's name, and the applicant mother's maiden name was Traore.

During my investigation, the email eddress of <u>karzismal Offermed corn</u> is the email which belongs to the suspect in the case. The maiden name listed on the application influention, Timore, is the maiden name for the suspect's mother

During the investigation, the suspect admitted to using Hamidou's personal identifying information said opening a credit account at Merrick Bank Corporation.

From any favorationation, I believe the Merrick Bank Corporation account in Hamidou's Sankara name, was opened fraudulently by the suspect in this case and without Hamidou's paradission.

Since finding out about his identity being stolen, Hamidou has taken the correct steps in reporting it to how enforcement and filling out paperwork identifying himself a victim to identity theft.

If you have any quantions, feel five to contact me at <u>prosting ci, missepply press</u> or my direct office phone mucher is 406-552-6296.

Officer Nothern Martin Missoule Police Department Missoule, MT 59002

406-553-6300

435 Plyroun. Minuscha, MT 08003-4297 406-652-6300 F= 408-728-6000



#### CITY OF MISSOULA POLICE DEPARTMENT

"Professionalism With Pride"

May 6, 2020

Merrick Bank Corporation,

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Since finding out about his identity being stolen, Hamidou has taken the correct steps in reporting it to law enforcement and filling out paperwork identifying himself a victim to identity theft.

If you have any questions, feel free to contact me at <u>nmattix Cci.missoula.mt.us</u> or my direct office phone number is 406-552-6296.

C350

Officer Nathan Mattix

Missoula Police Department

Missoula, MT 59802

406-552-6300

435 Ryman Missoula, MT 59802-4297

406-552-6300 Fax 406-728-6690

#### **AFFIDAVIT OF FORGERY**

important. The person alleging forgery must complete this form in longhand

It Person Alleging Forgery, I am first duby eworn and state I am					
Name Hit I come with his girl Phone:					
II. Forged Instrument The retrument forged is a (mark the appropriate box)					
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III, Financial institution. The instrument is drawn on:					
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V. Instrument Orbills. The signature for the instrument listed below is not written nor authorized by me and is a forgery.					
Data 23-6-2 C Instrument Number					
Date 29-6-36 Instrument Number					
VI. Additional Provisions					
a) I did not receive any part of the proceeds of the instrument listed above. This affident is					
made voluntarily for the purpose of establishing the fact that my signature is a forgery					
b) Do you know who forged your signature? (§ Yes E3 No. If yes, provide decide on a separate page or the back of this page.					
c) I understand this forgery is subject to investigation by local, state and/or federal trivi					
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#### CFTY OF MISSOULA POLICE DEPARTMENT

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July 9, 2020.

Merrick Bank Gones Legal Division.

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The suspect in the cose much Hamiden's personal identifying information legal nume, social security mather, date of high, plane member) to open the credit accounts through Metrick Hamis Goop.

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The case was sent to the Missoula County Anomey's Office for criminal charges to be filed against the suspect, for felony identity theft.

From the investigation and evidence I obtained in this case. Hamildon's a visitin of Blockity theft. I did not find anything to lead the so believe Hamildon opened the credit and personning at Menick Bank Comp.

If you would like a copy of the police report, please contact the Missoula Police Department records department by mall: 435 Ryman, Missoula MT 59802 of by phose. 406-552-6400

Thank you for your assistance.

Descrive Nation Marie (2) 50

Missiola Pylice Department | 435 Ryman Street

Missoula, MT 39802

400.552.0296

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435 Rynur

MINDS. NT 59902-4207

40%-(202-1200) 17 ius 406-120-6020 Kai N. Puhrmann Lowy Law, PLLC 103 South 5th Street East Missoula, Montana 59801 (406) 926-6500 documents@LowyLawFirm.com

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#### MONTANA FOURTH JUDICIAL DISTRICT COURT MISSOULA COUNTY

HAMID	HAMIDOU SANKARA,				
P	faintiff,				
V.					
MERRICK BANK and EQUIFAX,					
D	efendants.				

Cause No. DV 20	
Department No.	
Judge	_

#### AFFIDAVIT OF HAMIDOU SANKARA

The undersigned, HAMIDOU SANKARA, being duly sworn, hereby declares, under penalty of perjury, that the following information is true and correct.

- 1. I am over 18 years of age and am a resident of the State of Montana. I have personal knowledge of the facts herein and, if called as a witness, could testify completely thereto.
- 2 I suffer no legal disabilities and have personal knowledge of the facts set forth below.
- 3. April 2016 Franck Kambou helped me to open an account at Missoula Federal Credit Union.
- I needed Franck's help to open the account because I did not speak
   Eriglish at the time

- 5 Frank Kambou had access to all of my personal information in order to be able to open the bank account for me.
- June 2019 I started receiving phone calls from American Express to discuss a past due account.

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- 7 I did not ever open an account with American Express so I thought the calls were spam.
- July 2019 I pulled my credit from the three credit reporting agencies and noticed nine credit card accounts were being reported as belonging to me, but they were not mine.
- 10. That same month I went to the Missoula Police Department and made a formal report stating I was a victim of identity theft.
- 11. Also in July 2019 I filled notice of fraud with the Federal Trade Commission, mailed dispute letters to all nine companies in charge of the fraudulent accounts, and contacted the Equifax, Experian, and TransUnion (the three main credit reporting agencies) to let them know the accounts were fraudulent.
- 12. Discover Card was one of the nine account holders that I contacted regarding the fraudulent accounts. Upon speaking to Discover Card, I was given the email was associated with the fraudulent account
- 13 Immediately Frecognized the email account as Franck Kambou's email address as I have known Franck for over 20 years since we were children.
- 14 From monitoring my credit and working with the Missoula Police
  Department, 4 was determined all the accounts were fraudulent, and they were
  all removed from my name
- 15. December 2019 I was looking into buying a home and went to Missoula Federal Credit Union (now Clearwater) where I was told Merrick Bank was reporting a past due loan to Equifax, one of the three main credit reporting agencies.

17. At that time I also disputed the account with Equifax.

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- 18. Over the last 7 months (January 2020 to July 2020) I have disputed this fraudulent account with Merrick Bank.
- 19. May 6, 2020 Missoula Police Detective Nathan Mattix sent a letter directly to Merrick Bank notifying them the account was fraudulent and informing them they had caught the perpetrator of the crime (Franck Kambou). See Letter to Merrick Bank. Detective Nathan Mattix (May 6, 2020), ATTACHED.
- 20. Detective Mattix stated in his letter to Merrick Bank that the account opened in my name was done fraudulontly by the suspect they caught (Franck Kambou). See Id.
- 21. It is my understanding that Franck Kambou confessed to the Missoula Police he fraudulently opened these accounts in my name.
- 22. Matt Jennings, a Deputy County Attorney from the Missoula County Prosecutor's Office, has been in contact with me regarding Franck Kambou's crimes against me and is working with me to see if I can get restitution from Franck.
- 23. I have provided this documentation from Detective Mattix that the Merrick Bank account is a fraudulent account and the Missoula Police have cought the party responsible for fraudulently opening the account at least three times,
- 24. I have also sent this same documentation to Equifax and have disputed the fraudulent account with them at least four times.
- 25. May 15, 2020 I received a letter from Merrick Bank letting me know they were investigating the fraud dalm and would stop reporting it to the credit reporting agencies

- 25 June 10, 2020 I received another letter from Merrick Bank stating they completed their investigation and they felt the account belonged to me and was NOT fraudulent.
- 27. June 17, 2020 I received a notice from Equifax stating they once again completed their investigation and I am responsible for the fraudulent Merrick Bank account.
- 28. Equifax's determination fam responsible for the fraudulent account is a
  - name, even though the Missoula Police Department informed Merrick Bank I did not open the account.
  - 29. Jüly 10, 2020 Missoula Police Detective Nathan Mattix wrote an updated letter to Merrick Bank regarding Frank Kambou's fraudulently opening the Merrick Bank account in my name. See Second Letter to Merrick Bank. Detective Nathan Mattix (July 10, 2020), ATTACHED.
  - 30, If Merrick Bank and Equifax refuse to remove this fraudulent account from my name in tight of the facts and evidence submitted to them, I will pursue further legal action in accordance with the provisions of the Fair Credit Reporting Act (FCRA), 15 U.S.C. § 1681; the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. § 1692; Montana Code Annotated § 31-3-103, et. seq., which provides profections consistent with the federal provisions; and the Montana Consumer Profection Act (Mont, Code Ann. § 30-14-101 et. seq.) which provides for the award of attorney's fees and treble damages.

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AFFIDAVITOR BIASHDAUL SANKARA ... PUBE 4 OT S

	Date: July 13. 2020	Signature
		Printed Name: <u>Hamidou Sankara</u>
Š Š	State of Mantana County of 11550110	1.35
甲 道 牵		med) before me on 15 day of July 2020 by
		Name (printed): 1-Que of 120011
e V	(SEAL)	Residing at  My Commission Expires  mrn-dd-yyyy
işi iği		LAURA JOHNSON
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# Exhibit 9

Matthew B. Lowy, Owner Kathleen Molsberry, Partner Kai N. Puhrmann, Partner Crissy Manhan, Office Manager Leda Korsukewitz, Paralegal



info@LowyLawfirm.com documents@LowyLawfirm.com

LowyLawfirm.com 406.926.6500

August 25, 2020

103 South 5™ Street East

Missoula, Montana 59801

Equifax Fraud Department 1-888-826-0725 via Fax Only

RE:

Hamidou Sankara, Crime Victim
Fraud Dispute: Equifax is obliged to remove fraudulent account
#4120618028145015 from the credit history of Hamidou Sankara

Greetings,

Our firm represents Mr. Hamidou Sankara in this matter. This letter and the accompanying attachments are notice of a fraudulent account that must be removed from Mr. Sankara' name and credit history. Our firm urges your immediate review of this letter and attachments to expedite resolution.

#### **ISSUE**

Mr. Sankara has been victimized by Franck Kambou. The Missoula Police Department has apprehended Franck Kambou. Mr. Kambou has confessed to opening the account and has taken responsibility for his actions consisting of fraudulently opening the Merrick Bank account ending in 5015 in Mr. Sankara's name.

We have enclosed the letters from Missoula Police Detective Mattix, as well as the letter from Merrick Bank stating the account was fraudulently opened in Mr. Sankara's name. We require you to please remove the fraudulent account from the credit history and responsibility of Mr. Sankara.

We have included several documents for your review that support our demand:

- 1) Letter from Missoula Police Detective Nathan Mattix of May 5, 2020, ATTACHED.
- Second letter from Missoula Police Detective Nathan Mattix of July 9, 2020,
   ATTACHED.

- 3) Letter from Merrick Bank confirming the account was fraudulent of August 14, 2020, ATTACHED.
- 4) A copy of Mr. Sankara's driver's license, provided at the request of the Equifax Fraud Department.

#### PRAYER FOR RELIEF

Please remove the account in question from Mr. Sankara's credit as soon as possible, and in any event, no later than September 8, 2020

We look forward to hearing from you that the account fraudulently opened by Franck Kambou in the name of Hamidou Sankara has been closed, and the information has been blocked from Mr. Sankara's name in accordance with Montana and Federal law.

If there are any questions I can answer for you, I can be reached at 406-926-6500.

Regards,

Kai N. Puhrmann, Esq.

Lowy Law, PLLC

CC:

Client

Matthew B. Lowy, Esq.



#### CITY OF MISSOULA POLICE DEPARTMENT

"Professionalism With Pride"

May 6; 2020

#### Merrick Bank Corporation,

I am a detective with the Missoula Police Department in Missoula, MT. I am currently investigating a case where Hamidou Sankara, is a victim to identity theft. The suspect in the case used Hamidou's personal identifying information to open multiple credit card accounts in Hamidou's name. When the suspect opened the account at Merrick Bank he used Hamidou's name, his date of birth and the phone number 406-924-3939, the email address of kamismalous mail com, and the applicant mother's maiden name was Traore.

During my investigation, the email address of <u>kamisma10@gmail.com</u> is the email which belongs to the suspect in the case. The maiden name listed on the application information, Traore, is the maiden name for the suspect's mother.

During the investigation, the suspect admitted to using Hamidou's personal identifying information and opening a credit account at Merrick Bank Corporation.

From my investigation, I believe the Merrick Bank Corporation account in Hamidou's Sankara name, was opened fraudulently by the suspect in this case and without Hamidou's permission.

Since finding out about his identity being stolen, Hamidou has taken the correct steps in reporting it to law enforcement and filling out paperwork identifying himself a victim to identity theft.

If you have any questions, feel free to contact me at nmattix ci.missoula.mt.us or my direct office phone number is 406-552-6296.

Officer Nathan Mattix

Missoula Police Department

Missoula, MT 59802

406-552-6300



#### GITY OF MISSOULA POLICE DEPARTMENT

#### Preproposition Has Profe

ABY 9, 2020

Merrick Bank Copy Logal Division.

I am a deservive with the Missoula Police Department in Missoula, MT! I investigated to case of their in their Missoula Police Department case 2019-31254. The victim, Hamidew Sankara, has his personal information used without his consent and permission, where the suspect opened multiple credit accounts. Memick Bank Corp was one of these credit accounts counts from the hamidan is momentian. Hamidan had two accounts expend thusual victimes than Corp.

The suspect in the case, much Hamidou's personal thereifying information legal mane, social security number, date of birth, phone manker) to open the credit accounts through Merick Hank Gorp.

#### Partial Account number Dates

412061302814

05115485080100116

During the course of the investigation, I identified a suspect, who was a close friend of Hamilton's I talked to the suspect in the case, The suspect industried to using Hamilton's assignal identifying information to open multiple credit card accounts:

"The case was sent to the Missoula Courny Anoracy's Office for criminal charges to be filled against the suspect, fee felony identity theft.

Freez the firvestigation and evidence I etajined in भेगूँड एउड़ा, Hamildon is a <u>श्रीतांग एर्ट</u> होत्यांकु theft, I did not find mything to lead महिन्म believe Hamildon igeneal the evidit end necounts at Merrick Bank Coup.

Thurld you for your assistance,

Desective Naturn Marin G350 Misseula Police Department

435 Ryman Street Missoula, MT 59802

400.552.0296

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435 Rymun. Measura, MT 59902-4237 0007-6425-6000 1 mr 406-170-6000 08/14/2020

Lauy Lun Pl.I.C 1038 S<sup>a</sup>Si B Misteria NT 59901

RIBHamidon Saeknen

Den KDN Foliminac =

We knive completely our have allegisted of your claim that the above reference discount was seemed from his legislation of the seemed of the population of the seement of t

Westeringined that you contact the third CRAs listed below to fallow them of the kitentry their and to obtain a receive of your great from a wood angual endiffering com.

Taillas — Connunca Princi Olegdini P.O. 1860 (14025) Adinia. OA 32745 Philippi (1800) 625-6285 Paul (270) (27825)

Especial - Nækoth Gonsemer Assistance P.O. Beogset Alles IN 75013. Phone: (838) 397-3742.

Prancipilon - Point Victim Assistance Department P.O. Rob 2000 Chesses, PA 19016 Phones (820) (90-7289 Pare (714) 447-0614

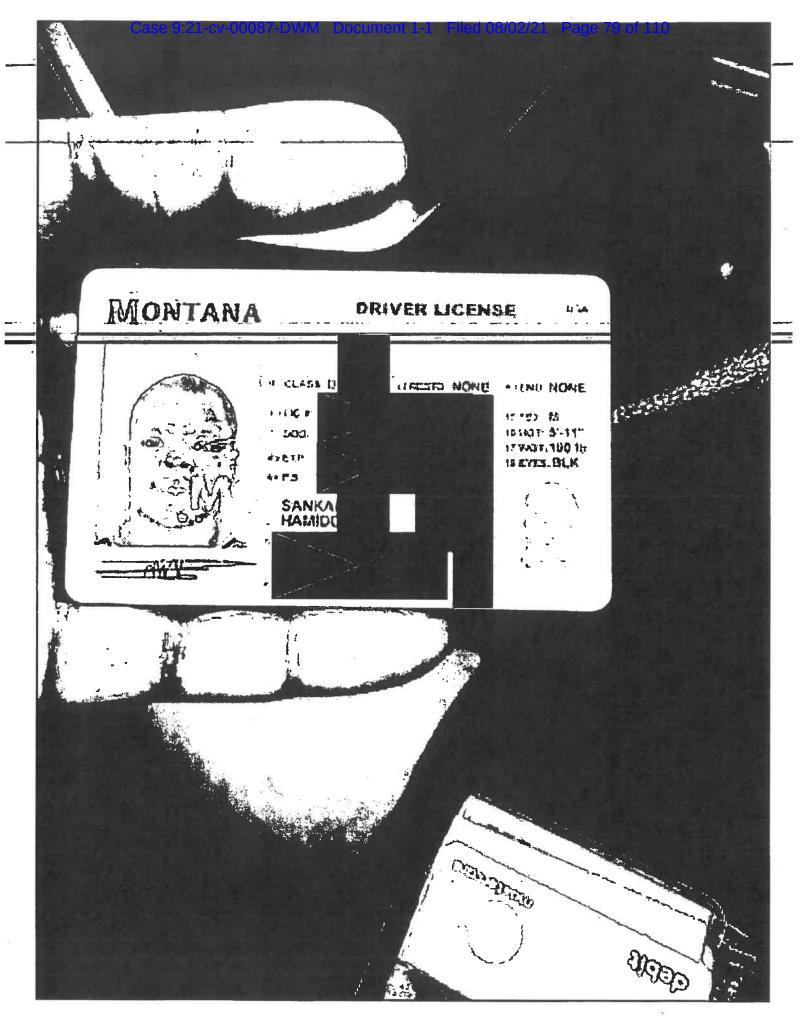
Will भेडिय हेंदर्वत्रश्चातंत्रां thật you reportly our identity theft to the Rederal Urade Commission by going to hit profession with the Commission by going to

di you have my limiter shasilistic tantemality this implicate contact us in the phone number un induces below:

Sincerely

Fraud Arcount bir cully all and Department. Menfelt Rants

P.O. (19): 1452 (Dispers (Dall N4020-1442 #1866cc 811): \$15-070 # First 10 (#545-6200



# Exhibit 10

From: Franck Kambou kamisma10@gmail.com

Subject: Re: Hamidou's Case

Date: September 21, 2020 at 7:00 AM

To: Kai Puhrmann Kai@lowylawfirm.com



Hamidou's case,

After carefully reviewing everything, I no longer want to make an offer since I don't really owe anything

So it's up to you if you want to take it to court.

Sincerely,

Franck Kambou

Sent from my iPhone

On Sep 16, 2020, at 22:19, Kai Puhrmann < Kai@lowylawfirm.com> wrote:

Mr. Kambou,

Thank you for the message. We will review it and get back to you soon.

Best,

Kai N. Puhrmann, Esq. Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

Confidentiality Statement & Notice: This email is covered by the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521 and intended only for the use of the individual or entity to whom it is addressed as it may contain confidential and legally privileged information subject to the attorney/client privilege. E-mail transmission is not intended to waive the attorney-client privilege or any other privilege. Any review, retransmission, dissemination to unauthorized persons or other use of the original message and any attachments is strictly prohibited. If you received this electronic transmission in error, please reply to the above-referenced sender about the error and permanently delete the message. Thank you for your cooperation.

On Sep 16, 2020, at 12:42 AM, Franck Kambou < kamisma10@gmail.com > wrote:

Mr. Puhrmann,

This what I am willing to do:

- I would like to pay \$1700 total for this case to be considered over.
- I'll pay \$700 by October 15, \$500 by November 15 and \$500 by December 15. Let me know if that works for you as this what I can do.

Sincerely,

Franck Kambou

Sent from my iPhone

On Sep 16, 2020, at 06:07, Franck Kambou < kamisma10@gmail.com > wrote:

Mr. Puhrmann.

I have not decided yet but when I do, I will let you know.

Sincerely.

Franck Kambou

On Tue, Sep 15, 2020 at 6:17 PM Kai Puhrmann < Kai@lowylawfirm.com > wrote: | Mr. Kambou,

I wanted to follow up with your regarding the letter I sent to you on September 10, 2020.

Best.

Kai N. Puhrmann, Esq. Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

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On Sep 10, 2020, at 2:14 PM, Kai Puhrmann < Kai@lowylawfirm.com > wrote:

Mr. Kambou, Please see the attached letter.

Regards,

Kai N. Puhrmann, Esq. Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

On Sep 9, 2020, at 4:41 PM, Franck Kambou < kamisma10@gmail.com > wrote:

Hello,

Thanks for the letter but I won't be able to pay \$ 3,500 Before September 21st. I am already dealing with the law and already reached an agreement with them. Once again sorry.

Sincerely,

Franck Kambou

Sent from my iPhone

On Sep 9, 2020, at 21:16, Kai Puhrmann < Kai@lowylawfirm.com > wrote:

Mr. Kambou.

Please see the attached letter that outlines our fees.

Best,

Kai N. Puhrmann, Esq.

Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

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On Aug 26, 2020, at 11:48 PM, Franck Kambou < kamisma10@gmail.com > wrote:

Sounds good!

Sent from my iPhone

On Aug 26, 2020, at 20:28, Kai Puhrmann < Kai@lowylawfirm.com > wrote:

Mr. Kambou,

I will draft a short letter for your review and send it via email shortly.

Best.

Kai N. Puhrmann, Esq. Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

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On Aug 26, 2020, at 2:05 PM, Franck Kambou < kamisma10@gmail.com > wrote:

Hello.

No I am not!

Thanks

Franck Kambou

Sent from my iPhone

On Aug 26, 2020, at 19:53, Kai Puhrmann < Kai@lowylawfirm.com > wrote:

Mr. Kambou,

Are you represented by an attorney?

Best.

Kai N. Puhrmann, Esq. Lowy Law, PLLC. 103 South 5th St. East Missoula, MT 59801 406-926-6500 kai@lowylawfirm.com www.lowylawfirm.com

	Confidentiality Statement & Notice: This email is covered by the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521 and intended only for the use of the individual or entity to whom it is addressed as it may contain confidential and legally privileged information subject to the attorney/client privilege. E-mail transmission is not intended to waive the attorney-client privilege or any other privilege. Any review, retransmission, dissemination to unauthorized persons or other use of the original message and any attachments is strictly prohibited. If you received this electronic transmission in error, please reply to the above-referenced sender about the error and permanently delete the message. Thank you for your cooperation.
	On Aug 26, 2020, at 12:22 AM, Franck Kambou < kamisma10@gmail.com > wrote:
	Hello,
	t ann writing you concerning Hamidou Sankura's ease (credit score repair). You
	requested that I pay the fees for your work. I would like to know how much are
	those fees and then I'll let you know later how much I am willing to pay.
	Sincerely,
	Franck Kambou
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# Exhibit 11

Matthew B. Lowy, Owner
Kathleen Molsberry, Partner
Kai-N-Fuhrmann, Partner
Crissy Manhan, Office Manager
Leda Korsukewitz, Paralegal



103 South 5TH Street East Missoula, Montana 59801

LowyLawfirm.com 406.926.6500 info@LowyLawfirm.com documents@LowyLawfirm.com

September 9, 2020

Mr. Franck Kambou kamisma 10@gmail.com sent via Electronic Mail ONLY

RE: State of MT v. Kambou - Restitution owed to Mr. Sankara

Dear Mr. Kambou,

Thank you for contacting our firm.

As you know, Lowy Law represents Mr. Hamidou Sankara. Based on your e-mail to me of August 26, 2020, it is the understanding of this law firm you are not represented by a lawyer.

Please pay \$3,500 to "Lowy Law IOLTA" in full restitution to Mr. Sankara no later than Monday, September 21, 2020 by 1:00 p.m.

Montana law requires crime victims to be paid full restitution for any costs and fees incurred as a consequence of a crime that has been committed against them. Our firm is aware you have resolved your criminal offense with the government; nonetheless, Mr. Sankara has the right to pursue a court order to secure restitution for your theft. It is our legal position Mr. Sankara will also be able to recover any additional legal fees incurred in that civil law suit. In an effort to keep the legal fees down, our firm is offering you the opportunity to make a full payment for Mr. Sankara's legal fees before our firm asks a judge for an order compelling the funds.

Mr. Sankara's credit record was damaged when you fraudulently opened an account with Merrick Bank under Mr. Sankara's name. Mr. Sankara invested many hours of his own time seeking to remove the fraudulent account from his credit report but was unsuccessful. Mr. Sankara was forced to retain our law firm to remove the results of your criminal conduct from his own credit record. The only reason Mr. Sankara incurred any legal fee to our law firm is because of this crime.

Our firm is offering you the opportunity to pay \$3,500 in full restitution to Mr. Sankara no later than Monday, September 21, 2020 by 1:00 p.m. to keep your restitution obligation as low as possible.

Our firm is available to discuss this matter with you to resolve it outside the courtroom. If you are not comfortable discussing resolution of this dispute on your own, our firm recommends you consult an independent attorney. If there are any questions our firm can answer for you, please feel free to call 406-926-6500.

Again, thank you for taking the initiative to contact our firm. We look forward to resolving this matter quickly, and hearing from you no later than September 21, 2020.

Thank you,

Kai N. Puhrmann, Esq.

Lowy Law, PLLC

CC:

Client

Matthew B. Lowy, Esq.

Kai N. Puhrmann
Matthew B. Lowy
Lowy Law, P.L.L.C.
103 S. 5th St. E
Missoula, MT 59801
(406) 926-6500
documents@LowyLawFirm.com

Attorneys for Plaintiff

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## MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

HAMIDOU SANKARA,

Plaintiff,

V.

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Defendants.

Cause No. DV-32-2021-0000839-CS

Judge Leslie Halligan

Department No. 1

**SUMMONS** 

## THE STATE OF MONTANA SENDS GREETINGS TO THE ABOVE-NAMED DEFENDANT:

MERRICK BANK CORPORATION,

YOU ARE HEREBY SUMMONED to answer the Complaint in this Action, which is filed in the office of the Clerk of this Court, a copy of which is now served upon you, and to file your answer and serve a copy thereof upon the Plaintiff's attorney within 21 days after service of this Summons; and in case of your failure to appear or answer, judgment will be taken against you by default for the relief demanded in the Complaint.

SUMMONS -- Page 1 of 2

WITNESS my hand and seal of said court, this 14th day of July , 2021.



Shirley E. Faust Clerk of District Court

By:

Deputy Clerk

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27 28 Kai N. Puhrmann
Matthew B. Lowy
Lowy Law, P.L.L.C.
103 South 5th Street East
Missoula, MT 59801
(406) 926-6500
documents@LowyLawFirm.com

Attorneys for Plaintiff, Hamidou Sankara

## MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

HAMIDOU SANKARA, Plaintiff,

V

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Defendants.

Cause No. DV-21-839

Judge Leslie Halligan

Department No. 1

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS

### To: Registered Agent for Merrick Bank Corporation:

Why are you getting this?

A lawsuit has been filed against you, or the entity you represent, in this court under the number shown above. A copy of the complaint is attached.

This is not a summons, or an official notice from the court. It is a request that, to avoid expenses, you acknowledge and waive formal service of a summons by signing and returning the enclosed acknowledgment and waiver. To avoid these expenses, you must return the signed acknowledgment and waiver within 21 days (42 days if you are the State of Montana, a state agency,

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS - 1 of 3

Printed nam

or a state officer or employee) from the date shown below, which is the date this notice was sent. Two copies of the acknowledgment and waiver are enclosed, along with a stamped, self-addressed envelope, or other prepaid means for returning one copy. You may keep the other copy.

What happens next?

If you return the signed acknowledgment and waiver, I will file it with the court. The action will then proceed as if you had been served on the date the waiver is filed, but no summons will be served on you and you will have 21 days from the date you sign the acknowledgment and waiver (42 days if you are the State of Montana, a state agency, or a state officer or employee sued in an official capacity) to answer the complaint.

If you do not return the signed acknowledgment and waiver within the time indicated, I will arrange to have the summons and complaint served on you, and I will ask the court to require you, or the entity you represent, to pay the expenses of making service.

Please read the enclosed statement about the duty to avoid unnecessary expenses.

I certify that this request is being sent to you on the date below.

Date: July 14, 2021, \_\_\_\_\_

Kai N. Puhrmann, Esq.

Attorney for Hamidou Sankara

Signature of the attorney or unrepresented party

LIESEL SHOOWST
Printed name

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS - 2 of 3

1	ArtoRATY Relationship to entity or authority to receive service
3	P.O. Box 4947, MSO, MT 59806 Address
5	Lshoquist@bigskylawyers.com E-mail address
7	<u>406 - 728 - 1455</u> Telephone number
9	Duty to Avoid Unnecessary Expenses of Serving a Summons
10	Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the
11	unnecessary expenses of serving a summons and complaint. A defendant who
12	fails to return a signed acknowledgment and waiver of service requested by a
13	plaintiff will be required to pay the expenses of service, unless the defendant
14	shows good cause for the failure.

"Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

If the acknowledgment and waiver is signed and returned, you can still make these and all other defenses and objections, but you cannot object to the absence of a summons or of service.

If you waive service, then you must, within the time specified on the acknowledgment and waiver form, serve an answer or a motion under Rule 12 on the plaintiff and file a copy with the court.

Kai N. Puhrmann Matthew B. Lowy Lowy Law, P.L.L.C. 103 South 5th Street East Missoula, MT 59801 (406) 926-6500 documents@LowyLawFirm.com Attorneys for Plaintiff, Hamidou Sankara 6

#### MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

#### HAMIDOU SANKARA.

Plaintiff.

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU.

Defendants.

Cause No. DV-21-839

Judge Leslie Halligan

Department No. 1

#### ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS

Lowy Law, PLLC: To:

I have received your request to acknowledge and waive service of a summons in this action along with a copy of the complaint, two copies of this acknowledgment and waiver form.

I, or the entity I represent, agree to save the expense of serving a summons and complaint in this case.

I understand that I, or the entity I represent, will keep all defenses or objections to the lawsuit, the court's jurisdiction, and the venue of the action, but that I waive any objections to the absence of a summons or of service.

ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS - 1 of 3

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I also understand that I, or the entity I represent, must file and serve an answer or a motion under Montana Rule of Civil Procedure 12 within 21 days from the date I sign this acknowledgment and waiver form.

If I fail to do so, a default judgment will be entered against me or the entity I represent.

Date:	, 2021	
Signature of the attorney	or unrepresented	i party
Printed name		
Relationship to entity or a	uthority to receiv	e service
Address	- C-m	· dr
E-mail address		
Telephone number		

### **Duty to Avoid Unnecessary Expenses of Serving a Summons**

Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the unnecessary expenses of serving a summons and complaint. A defendant who fails to return a signed acknowledgment and waiver of service requested by a plaintiff will be required to pay the expenses of service, unless the defendant shows good cause for the failure.

"Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

If the acknowledgment and waiver is signed and returned, you can still make these and all other defenses and objections, but you cannot object to the absence of a summons or of service.

If you waive service, then you must, within the time specified on the acknowledgment and waiver form, serve an answer or a motion under Rule 12 on the plaintiff and file a copy with the court.

Kai N. Puhrmann
Matthew B. Lowy
Lowy Law, P.L.L.C.
103 South 5th Street East
Missoula, MT 59801
(406) 926-6500
documents@LowyLawFirm.com

Attorneys for Plaintiff, Hamidou Sankara

MONITANIA FOLIPTIA JUIC

## MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

#### HAMIDOU SANKARA,

Plaintiff,

V.

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MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU.

Defendants.

Cause No. DV-21-839

Judge Leslie Halligan

Department No. 1

## ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS

To: Lowy Law, PLLC:

I have received your request to acknowledge and waive service of a summons in this action along with a copy of the complaint, two copies of this acknowledgment and waiver form.

I, or the entity I represent, agree to save the expense of serving a summons and complaint in this case.

I understand that I, or the entity I represent, will keep all defenses or objections to the lawsuit, the court's jurisdiction, and the venue of the action, but that I waive any objections to the absence of a summons or of service.

ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS - 1 of 3

I also understand that I, or the entity I represent, must file and serve an answer or a motion under Montana Rule of Civil Procedure 12 within 21 days from the date I sign this acknowledgment and waiver form.

If I fail to do so, a default judgment will be entered against me or the entity I represent.

Date:	, 2021
Signature of the attorney	or unrepresented party
Printed name	
Relationship to entity or a	uthority to receive service
Address	
E-mail address	1
Telephone number	· ·

### **Duty to Avoid Unnecessary Expenses of Serving a Summons**

Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the unnecessary expenses of serving a summons and complaint. A defendant who fails to return a signed acknowledgment and waiver of service requested by a plaintiff will be required to pay the expenses of service, unless the defendant shows good cause for the failure.

"Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

If the acknowledgment and waiver is signed and returned, you can still make these and all other defenses and objections, but you cannot object to the absence of a summons or of service.

If you waive service, then you must, within the time specified on the acknowledgment and waiver form, serve an answer or a motion under Rule 12 on the plaintiff and file a copy with the court.

1 Kai N. Puhrmann Matthew B. Lowy Lowy Law, P.L.L.C. 103 S. 5th St. E 3 Missoula, MT 59801 (406) 926-6500 documents@LowyLawFirm.com 5 6

Attorneys for Plaintiff

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#### MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

HAMIDOU SANKARA,

Plaintiff.

V.

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU.

Defendants.

Cause No. DV-32-2021-0000839-CS

Judge Leslie Halligan

Department No.

SUMMONS

## THE STATE OF MONTANA SENDS GREETINGS TO THE ABOVE-NAMED DEFENDANT:

EQUIFAX INCORPORATED.

YOU ARE HEREBY SUMMONED to answer the Complaint in this Action, which is filed in the office of the Clerk of this Court, a copy of which is now served upon you, and to file your answer and serve a copy thereof upon the Plaintiff's attorney within 21 days after service of this Summons; and in case of your failure to appear or answer, judgment will be taken against you by default for the relief demanded in the Complaint.

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WITNESS my hand and seal of said court, this 14th day of July 2021.



Shirley E. Faust Clerk of District Court

By:

**Deputy Clerk** 

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Kai N. Puhrmann Matthew B. Lowy Lowy Law, P.L.L.C. 103 South 5th Street East Missoula, MT 59801 (406) 926-6500 documents@LowyLawFirm.com

Attorneys for Plaintiff, Hamidou Sankara

## MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

HAMIDOU SANKARA, Plaintiff,

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MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Defendants.

Cause No. DV-21-839

Judge Leslie Halligan

Department No. 1

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS

### To: Registered Agent for Equifax Incorporated:

Why are you getting this?

A lawsuit has been filed against you, or the entity you represent, in this court under the number shown above. A copy of the complaint is attached.

This is not a summons, or an official notice from the court. It is a request that, to avoid expenses, you acknowledge and waive formal service of a summons by signing and returning the enclosed acknowledgment and waiver. To avoid these expenses, you must return the signed acknowledgment and waiver within 21 days (42 days if you are the State of Montana, a state agency,

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS - 1 of 3

or a state officer or employee) from the date shown below, which is the date this notice was sent. Two copies of the acknowledgment and waiver are enclosed, along with a stamped, self-addressed envelope, or other prepaid means for returning one copy. You may keep the other copy.

What happens next?

If you return the signed acknowledgment and waiver, I will file it with the court. The action will then proceed as if you had been served on the date the waiver is filed, but no summons will be served on you and you will have 21 days from the date you sign the acknowledgment and waiver (42 days if you are the State of Montana, a state agency, or a state officer or employee sued in an official capacity) to answer the complaint.

If you do not return the signed acknowledgment and waiver within the time indicated, I will arrange to have the summons and complaint served on you, and I will ask the court to require you, or the entity you represent, to pay the expenses of making service.

Please read the enclosed statement about the duty to avoid unnecessary expenses.

I certify that this request is being sent to you on the date below.

Date: July 14, 2021,

Kai<sup>'</sup>N. Puhrmann, Esq.

Attorney for Hamidou Sankara

Signature of the attorney or unrepresented party

Printed name

NOTICE OF A LAWSUIT AND REQUEST TO ACKNOWLEDGE AND WAIVE SERVICE OF A SUMMONS - 2 of 3

1 2	Relationship to entity or authority to receive service
3 4	Address
5	E-mail address
7	Telephone number
9	Duty to Avoid Unnecessary Expenses of Serving a Summons
10	Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the
11	unnecessary expenses of serving a summons and complaint. A defendant who
12	fails to return a signed acknowledgment and waiver of service requested by a
13	plaintiff will be required to pay the expenses of service, unless the defendant
14	shows good cause for the failure.

"Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

If the acknowledgment and waiver is signed and returned, you can still make these and all other defenses and objections, but you cannot object to the absence of a summons or of service.

If you waive service, then you must, within the time specified on the acknowledgment and waiver form, serve an answer or a motion under Rule 12 on the plaintiff and file a copy with the court.

MISSOULA COUNTY

MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Cause No. DV-21-839 Judge Leslie Halligan Department No. 1

ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS

To: Lowy Law, PLLC:

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I have received your request to acknowledge and waive service of a summons in this action along with a copy of the complaint, two copies of this acknowledgment and waiver form.

I, or the entity I represent, agree to save the expense of serving a summons and complaint in this case.

I understand that I, or the entity I represent, will keep all defenses or objections to the lawsuit, the court's jurisdiction, and the venue of the action, but that I waive any objections to the absence of a summons or of service.

ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS - 1 of 3

I also understand that I, or the entity I represent, must file and serve an answer or a motion under Montana Rule of Civil Procedure 12 within 21 days from the date I sign this acknowledgment and waiver form.

If I fail to do so, a default judgment will be entered against me or the entity I represent.

Date:	, 2021
Signature of the attorney o	r unrepresented party
Printed name	· · · · · · · · · · · · · · · · · · ·
Relationship to entity or au	thority to receive service
Address	-
E-mail address	· .
Telephone number	

### **Duty to Avoid Unnecessary Expenses of Serving a Summons**

Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the unnecessary expenses of serving a summons and complaint. A defendant who fails to return a signed acknowledgment and waiver of service requested by a plaintiff will be required to pay the expenses of service, unless the defendant shows good cause for the failure.

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 "Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

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If you waive service, then you must, within the time specified on the acknowledgment and waiver form, serve an answer or a motion under Rule 12 on the plaintiff and file a copy with the court.

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Attorneys for Plaintiff, Hamidou Sankara

## MONTANA FOURTH JUDICIAL DISTRICT COURT, MISSOULA COUNTY

HAMIDOU SANKARA.

Plaintiff,

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MERRICK BANK CORPORATION, EQUIFAX, INCORPORATED, and FRANCK KAMBOU,

Defendants.

Cause No. DV-21-839

Judge Leslie Halligan

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ACKNOWLEDGMENT AND WAIVER OF SERVICE OF A SUMMONS - 1 of 3

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Date:, 2021
Signature of the attorney or unrepresented party
Printed name
Relationship to entity or authority to receive service
Address
E-mail address
Telephone number

### **Duty to Avoid Unnecessary Expenses of Serving a Summons**

Rule 4 of the Montana Rules of Civil Procedure has a provision to avoid the unnecessary expenses of serving a summons and complaint. A defendant who fails to return a signed acknowledgment and waiver of service requested by a plaintiff will be required to pay the expenses of service, unless the defendant shows good cause for the failure.

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"Good cause" does not include a belief that the lawsuit is groundless, or that it has been brought in an improper venue, or that the court has no jurisdiction over this matter or over the defendant or the defendant's property.

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